

# Grace Place for Children and Families

## SMS Terms & Conditions

**Effective Date:** July 22, 2025

Grace Place for Children and Families (“Grace Place,” “we,” “our,” or “us”) offers a text messaging service to help keep you informed about our programs, services, and important updates. These SMS Terms & Conditions (“Terms”) govern your use of and participation in our SMS/text messaging program.

### 1. Program Description

By opting in to our SMS program, you agree to receive recurring text messages from Grace Place

Message frequency may vary. Message and data rates may apply.

### 2. How to Opt-In

You can opt in to receive messages from Grace Place by:

- Submitting a form online or in person
- Sending a keyword via text (e.g., "GRACE" to 239-255-7200
- Giving verbal or written consent during program enrollment

### 3. How to Opt-Out

You may opt out of receiving messages at any time by:

- Texting **STOP** to the number you received messages from
- Contacting us directly at **239-255-7200** or **info@graceplacenaples.org**

After you send STOP, you will receive one final message confirming your opt-out. No further messages will be sent unless you opt in again.

### 4. Help & Support

For help, text **HELP** to the number you receive messages from or contact us at:

**Grace Place for Children and Families**

4300 21<sup>st</sup> Ave SW..Naples, FL 34116

Phone: 239-255-7200

Email: [info@graceplacenaples.org](mailto:info@graceplacenaples.org)

Website: [graceplacenaples.org](http://graceplacenaples.org)

**5. Privacy Policy**

Your privacy is important to us. We will never share or sell your mobile information to third parties for their marketing purposes. Please review our full Privacy Policy for more information on how we protect your data.

**6. Carriers & Fees**

Message and data rates may apply depending on your wireless carrier and plan. Grace Place is not responsible for any charges from your mobile carrier as a result of SMS communications.

Participating carriers are not liable for delayed or undelivered messages.

**7. Eligibility**

You must be at least 13 years old to use this service. If you are under 18, you must have parental or guardian permission.

**8. Modifications**

Grace Place reserves the right to change these Terms or discontinue the SMS program at any time. Updates will be posted on this page. Your continued participation indicates your acceptance of any revised terms.

By providing your phone number, you consent to receive conversational messages from Grace Place for Children and Families. Message frequency may vary. On average, 1-2 messages per month.

Message and data rates may apply. Text STOP to opt out at any time. Text HELP for assistance